

Vision

A connected, equitable, and person-centered system where every resident in Durham Region can access seamless care, when and where they need it

Strategic Pillars



Create a Local Care Team for Every Resident

Establish neighbourhood-based, team-led care models that strengthen primary care attachment, continuity, and support



Improve the Quality and Coordination of Care

Provide coordinated support for people with chronic conditions, working as a team to deliver care closer to home



Advance Health Equity and Culturally Responsive Care

Reduce access barriers and promote culturally safe, inclusive care for diverse populations across Durham Region



Create a Digital Front Door to Care and Information

Implement user-friendly digital tools and navigation supports that make it easier to find information, access services, and move through the system



Support Provider Well-Being to Deliver Value-Based Care

Promote resources and environments that improve the mental, emotional, and physical health of our healthcare workforce



Guiding Values

Collaborative • Equitable • Accountable • Person-Centered • Innovative

Key Enablers



Collaborative Leadership and Governance → Strong relational capacity for shared accountability, decision-making, and coordinated action to deliver system change



Connected, Person-Centered Care Enablement → From isolated initiatives to integrated models of care, scaling what works across the system