

Durham Ontario Health Team
Regional Patient, Family and Care Partner Advisory Council
EXPRESSION OF INTEREST – as of February 2023

The Durham Ontario Health Team (Durham OHT) is a collaborative group of organizations and patient, family member and care partner advisors (PFCPAs) working together to improve access and the delivery of coordinated health services across Durham region.

Through OHTs, local health care and social care and support providers work as a connected team, making it easier for people to access services and transition between providers, and empowering patients, their families and care partners in their personal health care management.

The Durham OHT, together with patients⁽¹⁾, families and care partners⁽²⁾, is creating a co-designed system with a vision of becoming one connected system of health and social care and support for residents of Durham region, filling gaps in service, reducing duplication, improving patient, family and care partner experience and health outcomes and demonstrating a successful integrated model of health care provision. To view additional information on the Durham OHT please visit <https://www.doht.ca/>

⁽¹⁾ The use of the term patients refers to individuals accessing care and support in hospitals, primary care settings, community-based settings or in their homes, including long-term care.

⁽²⁾ The Terms of Reference refers to “care partners” in place of the Ministry’s use of the term “caregivers” in recognition of the key role played by non-professional individuals who jointly partner with family and friends in their care journey.

The Durham Ontario Health Team has developed a Patient, Family and Care Partner Partnership and Engagement Strategy. The Strategy is intended to ensure that partnership, co-design and engagement with patients, families and care partners are at the core of Durham OHT operational activities and sets out overarching principles that will guide the equitable inclusion of these essential partners in all work of the Durham OHT, its partnering organizations and their health care professionals. A copy of the Strategy can be viewed at [Durham Ontario Health Team Patient, Family and Care Partner Partnership and Engagement Strategy](#).

To support the implementation of the Strategy, the Durham OHT launched a Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council (PFCPAC) in March, 2022, and is currently actively recruiting additional patient, family and care partners for the council.

The Durham OHT is looking to grow the council to a maximum of thirteen (13) individuals who can represent the diversity of Durham Region on the Durham OHT PFCPAC and work in collaboration with Durham OHT partners to ensure that engagement, partnering and co- design with patients, families and care partners are embedded in all Durham OHT activities in order to improve the system of health and social care and support for Durham Region residents.

Background

Since its inception the Durham OHT has actively engaged and partnered with patients, families and care partners:

- patient, family and care partner advisors are members of all Durham OHT collaborative decision-making structures;
- patient, family and care partner advisors provide input into the establishment of priority populations and areas of focus for the Durham OHT; and,
- patient, family and care partner advisors support and actively participate in the development and implementation of new Durham OHT initiatives

With the assistance of Durham OHT staff, the Regional Patient, Family and Care Partner Advisory Council (PFCPAC) members

- Collaborate with Durham OHT partners on the identification, prioritization, development, implementation and evaluation of all Durham OHT health and social care and support initiatives impacting Durham residents, including addressing barriers and gaps in the delivery of care and support;
- Support the Durham OHT as well as all those who provide health services in Durham Region in the use of the provincial [Patient, Family and Caregiver Declaration of Values](#) (PFCDV) to help guide service delivery in a way that is patient and family centered;
- Build a Durham OHT Patient, Family and Care Partner Community of Practice with Patient/Client and Family Advisory Committees from Durham OHT partner organizations, other Durham organizations delivering health and social care and support services and the broader community of Durham residents as a vehicle for sharing information with and consulting with Durham residents;
- Establish communication processes and platforms to actively engage the Community of Practice and the broader community of Durham patients, families and care partners in the work of the Durham OHT;
- Represent the larger council membership and Durham residents as members of Durham OHT governance and operational structures including the Durham OHT's Executive Leadership Table (ELT), the Partnership, Innovation & Strategic Forum, additional Advisory Councils, Working Groups, and other groups as defined by the [Durham Ontario Health Team Patient, Family and Care Partner Partnership and Engagement Strategy](#);
- Support the development of Patient, Family and Care Partner Engagement resources for the use of Durham OHT organizations and their staff.

PFCPAC meetings are held every two (2) months for a duration of two (2) hours each or based on a schedule determined by the Council. PFCPAC members are asked to make a two (2) year commitment on the PFCPAC and to membership on a Working Group. Working Group meetings are held approximately once a month for 1.5 hours each or as determined by the applicable working group.

In recognition of the value of Patient, Family and Care Partner Advisors, PFCPAC members are offered a financial honorarium for their participation on the PFCPAC and other Durham OHT governance and operational structures.

To view a copy of the Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council TERMS OF REFERENCE, please visit <https://www.doht.ca/get-involved> or [Durham Ontario Health Team - Lakeridge Health](#)

To indicate your interest in becoming a member of the Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council, please provide the following information and complete the questionnaire on the following pages.

Name:

Address:

Phone Number:

Email:

Date: _____

QUESTION 1: Please, without sharing any personal health information, briefly describe your experience with our health care system from a personal (i.e. lived experience, care partner, etc.) or professional experience.

QUESTION 2: The Durham OHT is committed to meeting the needs of the diverse population of Durham Region. In support of your application, please tell us if you self-identify as a member of any of the following (please check off all that apply).

- Black, Indigenous or Francophone Communities
- Lesbian, Gay, Bisexual, Transgender, Queer or Questioning and Two-Spirit (LGBTQ2S+) Communities
- New Immigrant Communities
- People living with Disabilities
- People living with Mental Health and Addictions
- Residents of Rural/Remote Geographies

QUESTION 3: Please use the space below to state why you are interested in becoming a member of the Durham OHT PFCPAC, what you feel you can contribute and what you believe you will learn from the experience.

QUESTION 4: Are there any barriers or challenges that would prevent you from becoming a member of the Durham OHT? Do you require any accommodation in order to participate? We are happy to discuss over the phone if you prefer.

In addition to answering the questions above, you are welcome to provide any other supporting documents for consideration.

Please submit this Expression of Interest to:

Lisa Kitchen Director, Durham OHT	
Via email: submissions@doh.t.ca Questions, call: 905.576.8711 Ext 32154	Via mail: 920 Champlain Ct Whitby ON L1N 0K9

Thank you for your interest and for taking the time to complete this application. We will be following up with all applicants.