

PRIVACY NOTICE

The Durham Ontario Health Team (DOHT) is committed to protecting the privacy of our patient's health information and places the highest value on maintain the confidentiality and security of personal health information (PHI).

Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your homecare visits and the care that you received during those visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- treat and care for you,
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others),
- plan, administer and manage our internal operations,
- conduct risk management activities,
- conduct quality improvement activities
- teach,
- compile statistics,
- comply with legal and regulatory requirements,
- fulfil other purposes permitted or required by law,

Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures (subject to legal exceptions) by contacting our Privacy Office at:

- (905) 576-8711 extension 32156

Important Information

-We take steps to protect your personal health information from theft, loss and unauthorized access, collection, use, or disclosure.

-We conduct audits and complete investigations to monitor and manage our privacy compliance.

-We take steps to ensure that everyone who performs services for us protects your privacy, and only uses your personal health information for the purposes you have consented to.

How to Contact Us

Contact our Privacy Office for more information about our privacy protection practices, or to raise a concern you have with our practices at:

Privacy Office,
1 Hospital Court, Room GB2 012
Oshawa, ON L1G 2B9

Telephone: 905-576-8711 extension32156

Fax: 905-721-4833

Email: homecareprivacy@doht.ca

Website: <https://www.doht.ca/>

You have the right to complain to the Information and Privacy Commissioner/Ontario if you think we have violated your rights. The Commissioner can be reached at:

Information and Privacy Commissioner/Ontario
2 Bloor Street East, Suite 1400
Toronto, ON M4W 1A8

Telephone: 800-387-0073

Fax: 416-325-9195

Email: info@ipc.on.ca

Website: www.ipc.on.ca